

December 1, 2011

SWAN Member's Quarterly Meeting



SWAN Director's Report

- Projects completed September 2010- November 2011
- Plans for the next three months: December – February 2012
- Highlights from LLSAP & State Library meeting
- Next Generation ILS



Overview of accomplishments since independence

- SWAN transition to independent entity
 - New bank accounts
 - Liability and crime insurance
 - Credit Card
 - Millennium E-Commerce for SWAN
 - Compliance with Open Meetings Act



Overview of accomplishments since independence

- SWAN service was tailored to run with a smaller staffing plan
 - Eliminated five positions
 - Automated software to eliminate manual, staff driven tasks
 - Established answering service for weekend and back-up shift support
 - Created the Innovative Application Coordinator service
 - Revised Versatile CSI contract support hours resulting in a \$30,200 savings
 - Revised the SWAN organization reporting structure
 - Revised all SWAN position descriptions



Overview of accomplishments since independence

- Lead investigation of bibliographic utility for SWAN: SkyRiver & OCLC Services
 - Studied viability, measured "hit-rate"
 - Engaged OCLC and the Illinois State Library
 - FY12 OCLC contract arrived with savings of \$29,652 to SWAN.



Overview of accomplishments since independence

Versatile	(\$30,200)
OCLC	(\$29,652)
Personnel	(\$218,236)
Total Savings for SWAN	(\$278,088)



Overview of accomplishments since independence



- BizCom Recommendation: prepare Burr Ridge
- Removed 20 years of old wiring from server room



Overview of accomplishments since independence

- Circ du SWAN continuing education program
 - SWAN Member Services delivered 2,563 hours of continuing education for 162 attendees
 - Collaboration and development
 - Fostered leadership within the SWAN
 - Cost effective
 - Member libraries embraced hosting the program



Overview of accomplishments since independence

Efficiencies, Products & Features delivered

1. Automated Millennium ILS processes previously required to be completed manually by SWAN staff: Automated Library Notices, Link Maintenance, Locked/Busied Records, Unattended back-ups
2. Spine Labels (September 2010)
3. Online Patron Registration (September 2010)
4. Hold Slip Templates (December 2010)
5. Millennium Circulation pre-defined charges (April 2011)



Overview of accomplishments since independence

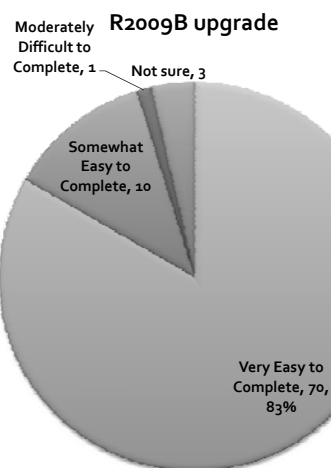
Efficiencies, Products & Features delivered (continued)

6. Patron Blocks for console games, and preloaded digital media (April 2011)
7. Database Group Purchase: 56 libraries participating in a group discount now under SWAN (June 2011)
8. SonicWall Global Maintenance Server access (June 2011)
9. Completed back-log of OverDrive record loads (June 2011)
10. Established Millennium client base-line through clean-up (July-Aug 2011)



Projects Completed in Q4 2011

11. Release 2009B
- No downtime!
 - Acquisitions data migration resolved 48 hours later
 - Six months of planning & testing



Projects Completed in Q4 2011

- "This was an outstanding way of handling the upgrade process. The ONLY way that it could have been any simpler is if SWAN staff came to my library and did the upgrade process themselves! Outstanding job in making the upgrade process simple and hassle-free."
- "Thank you that was the fastest upgraded yet, it took less than an hour and most of that time was spent turning them on and running around to get to the computer. I have computers that run XP, Vista and 7 and it did not matter one download for all types even for my laptops. I want to thank Aaron and the SWAN staff for all that they have done and do to make my life easier. THANK YOU"



Projects Completed in Q4 2011

- 13. New method for monitoring of library's connection to SWAN: "Cacti" web-based, FREE!



Projects Planned for Dec 2011

- SWAN's "12 Gifts"
 - Between now and December 31st
 - 12 features, R2009B enhancements, workshops
 - Look for SWANCom announcements!



Projects for Q1 2012

- SMS Text Messaging Exploration
 - SWAN Member Services
 - Exploring options 3rd party or within Millennium
 - Telephony e.g. “robo-calling”
- Pilot Quick Clicks
 - Ability for brief records to automatically enter SWAN’s bib data
 - Established toe-hold with Baker & Taylor
 - Title Source 3 “grid” configuration a BIG component



Projects for Q1 2012

Advanced Search Basic Search

(sea levels) (global warming) | (climate change)

Keyword

AND Keyword x

OR Keyword x

Add boolean:

Format:

Language:

Collection:

Year: to

Location:

ENCORE 4.1 UPGRADE

- Advanced Search
- New look
- Consortia enhancements

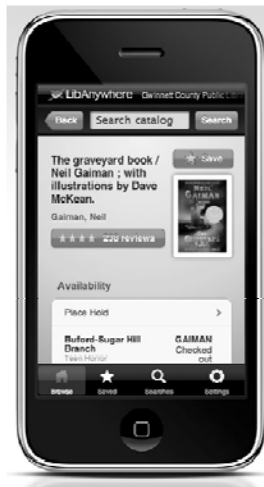


Mobile App Opportunity: Library Anywhere (Bowker)

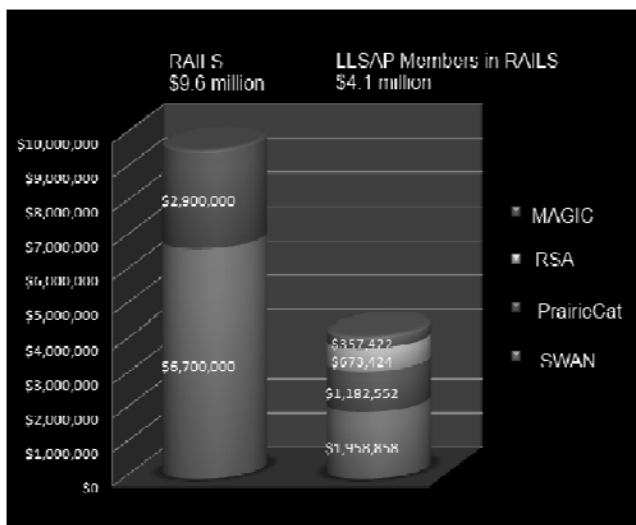
- Mobile application
- Search SWAN catalog
- Place holds
- iPhone, Android, + more
- \$225 per library if all 80 SWAN libraries subscribe
- Survey sent November 17th
- Contact Susan Weinmann
Resource Sharing Manager,
RAILS

630.734.5118

susan.weinmann@railslibraries.info



LLSAP Presentation: Funding

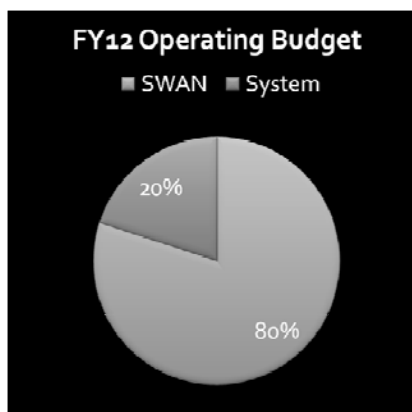


- RAILS FY12 Per Capita Grant: operating & designated reserve
- LLSAP Revenue Data: FY11 Annual Reports from legacy systems



LLSAP Presentation: SWAN Funding

- FY2012 operating budget: \$2.1 million
- Six month study undertaken in 2010
 - Without system support, what is the true cost of service?
 - Facility costs
 - Administrative office support
- Membership supports 80% of the costs



LLSAP Presentation: SWAN Culture

- Member diversity – small, medium and large libraries
- Mission historically “Improve services for Member Libraries by sharing resources, technology and a planned process of individual and collective growth.”
- Values: collaboration, cooperation, commitment, innovation, and reliability
- Focus: provide excellent customer service & optimize work effectiveness
- Active membership role in consortium decisions
- Strong resource sharing including heavy reciprocal borrowing
- Members aware of balance between providing services & financial impact on libraries



IHLS southern LLSAP

- Illinois Heartland Library System (IHLS) issued an RFI for a combined ILS
- 4 LLSAP: GateNet, SILNET, LINC, Decatur LLSAP would potentially merge
- Finalists
 - SirsiDynix Symphony
 - Polaris



Next Generation ILS

- Ten years ago, change from Character-based ILS to graphical
- Telecommunications deregulation
- A new change within library software is underway
- Rise of the Web as a “platform”
- What can we learn from the past?



Horizon 8: a cautionary tale

- Starting in 2004, Dynix began promoting a new version of Horizon 8
- Horizon 8 complete redesign of the software
- Not an upgrade: a full migration
- Dynix promoted and had demos of Horizon 8 at CODI conferences 2004 – 2006
- New hardware, migration incentives



Horizon 8 is Killed

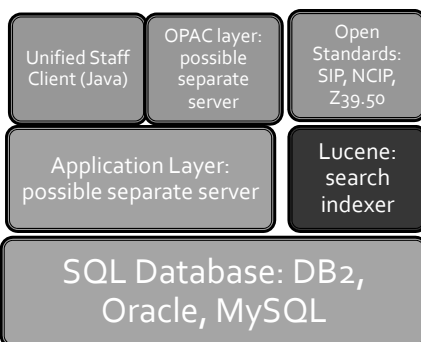
- In summer 2005, Dynix merges with Sirsi = SirsiDynix
- Horizon 8 beta continues to be presented to users groups
- The release date is pushed back
- SirsiDynix is acquired by Vista Equity Partners in December 2006
- CEO Patrick Sommers steps down in February 2007
- On March 13, 2007 SirsiDynix announces a consolidation of ILS products. Further development of Horizon ceases with version 7.4, effectively killing Horizon 8

○ <http://www.librarytechnology.org/sirsidynix.pl>

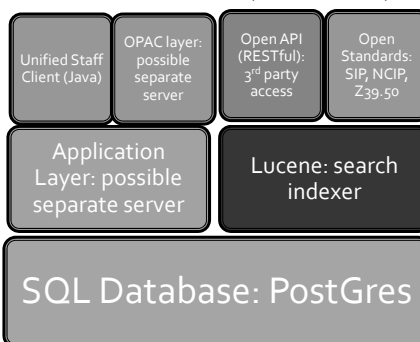


Platform Comparison

DYNIX'S HORIZON 8 (DEAD 2007)



INNOVATIVE INTERFACE'S SIERRA SERVICES (BETA 2011)



Innovative: Sierra Services

- New ILS from Innovative
- <http://sierra.iii.com/>
- Development partners & Beta launch late 2011
- New servers: 3-4 arrangement
- Early commit: lower migration \$\$ incentive
- No software demonstrated as of yet
- Reporting server: unknown
- *Smart Libraries Newsletter, May 2011: "Cycling into the Next Phase of Library Automation"*



Next Generation ILS

ILS	Developer	Features
Evergreen	Open source (Equinox)	Version 2.1 released. Originally developed by Georgia Public Library Service. Designed as consortial ILS
Koha	Open source (Liblime)	Version 3.4; utilizes browser as the staff client
Web-scale Management Services	OCLC	In early development. Cloud-based; open API; full "groups" ability for consortia several years out
Alma	Ex Libris	Under development. Cloud-based; open API. Breaking away from the ILS into a "Unified Resource Management System"
Kuali OLE	Kuali Foundation	In very early development (not even alpha release). Open source; open API; Indiana University
Sierra Services	Innovative Interfaces	Under development. Open API; hosting, SaaS, and local hosting

SWAN Password Change

- Reminder: use the URL below
- <http://204.120.131.105/director/>

SWAN DIRECTORS AREA

Welcome to the director's login!
Please enter the director's login and password to continue:

Login:
Password:

If you have any problems, please call the computer room.



- End of Executive Director report
- Look for this presentation here:
<http://www.mls.lib.il.us/swan/governance.asp>

